

Appendix B – Supplementary Survey Questions

Responses to questions asked as part of the consultation about the impact of moving Redditch Library from its current location to Redditch Town Hall.

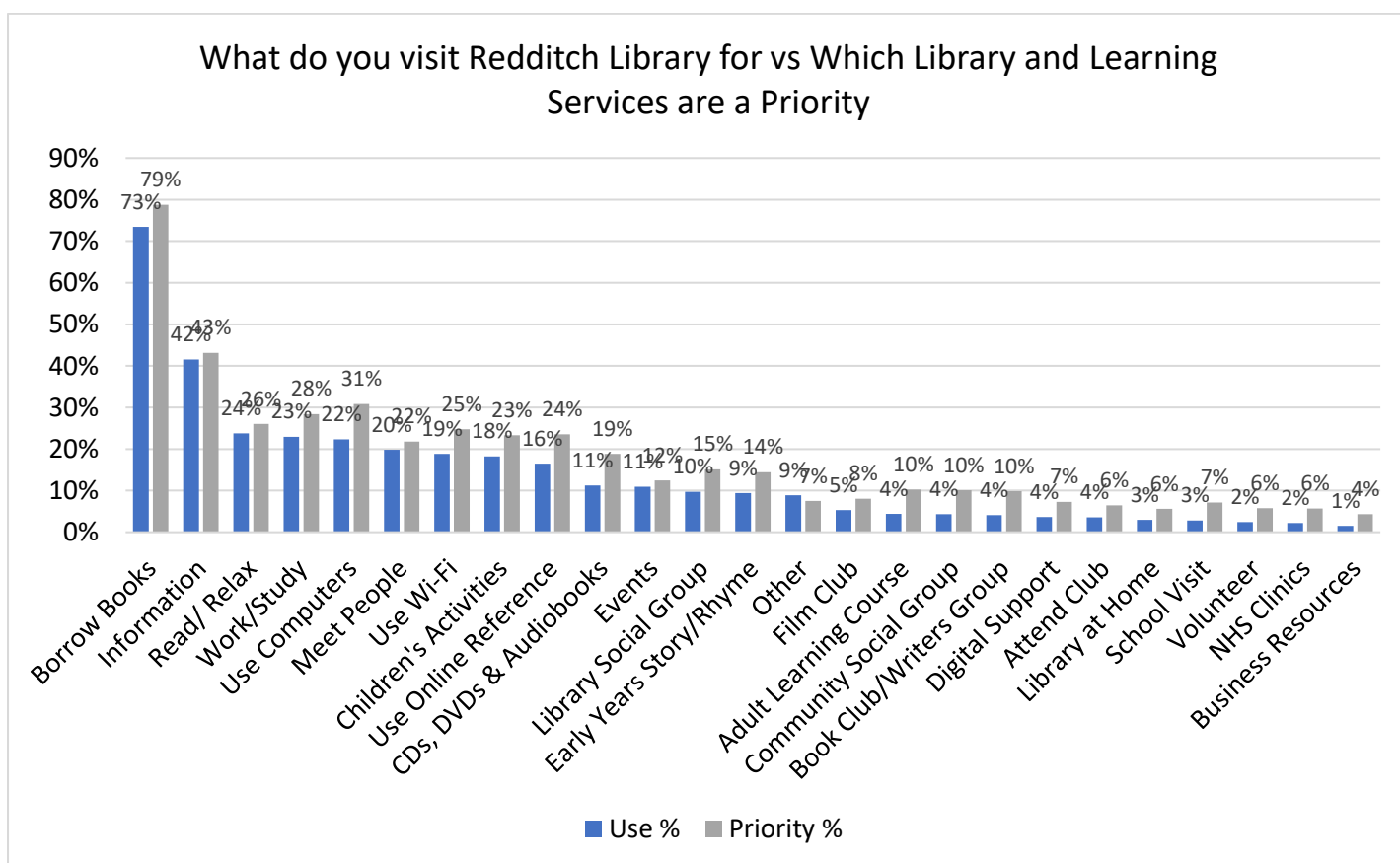
Use of the Library and Priority Services

Respondents were asked to tick all the reasons from a list as to why they use Redditch Library. They were then given the same list of library uses and services and asked which ones were a priority for them.

By far the most common use of the library for 73% of respondents was to borrow books. This was also the top priority service offered by the library chosen by 79% of respondents.

The top 5 most common services for both use of the library and priority for respondents was completed by:

- To find out information
- To read/relax
- To research/work/study
- To use free public computers and internet.



Additional services

As part of the consultation survey respondents were asked “Are there any additional community services you would like to see in Redditch library?”.

550 responses were received for this question.

The most common additional service that respondents would like to see were various types of clubs or meetings at the library, for example book clubs, social clubs and children’s groups.

“It would be lovely to see a wider range of clubs. I know there are already clubs in place, but I think adding a wider variety for a different range of abilities, age and peoples interests would attract much more people.”

Additional services also popular with respondents were an information and advice centre such as the Citizens Advice Bureau, a café and space or clubs for youths.

“It would be lovely to have a community coffee shop, perhaps run by volunteers with proceeds going into the library.”

“Citizens advice office - someone to talk to face to face instead of an email.”

“Youth Services. The town desperately needs to focus on engaging with and providing opportunities for young people. There is not enough for them to do and the town is becoming an intimidating place to be at times.”

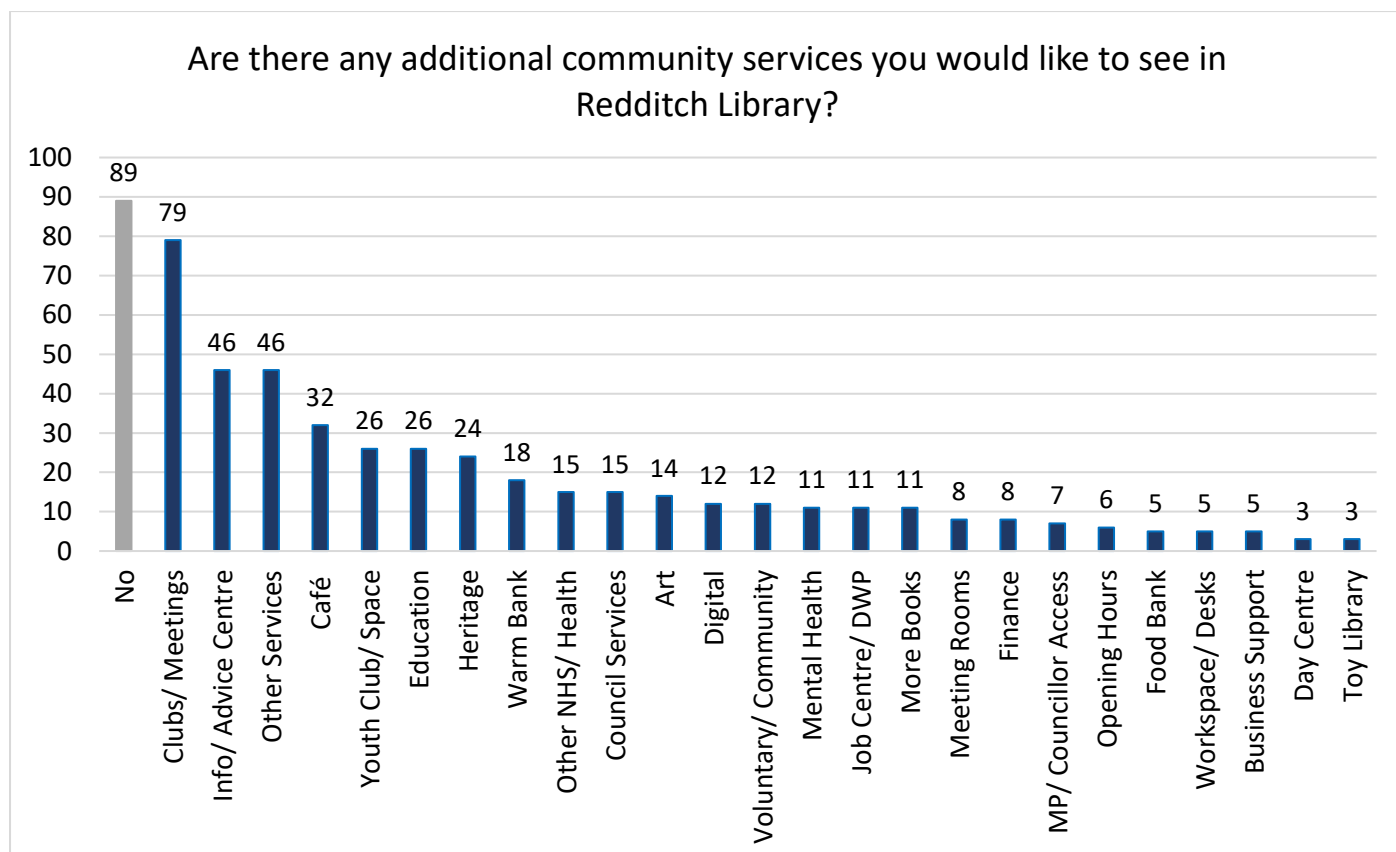
Education for adults and young people and history or heritage provision were also popular with respondents.

“Perhaps a Redditch Museum as part of the town hall hub.”

“I would like to see the current Library building retained but working in partnership with Redditch Museum to build a comprehensive heritage centre housing our archives and artifacts for future generations to use.”

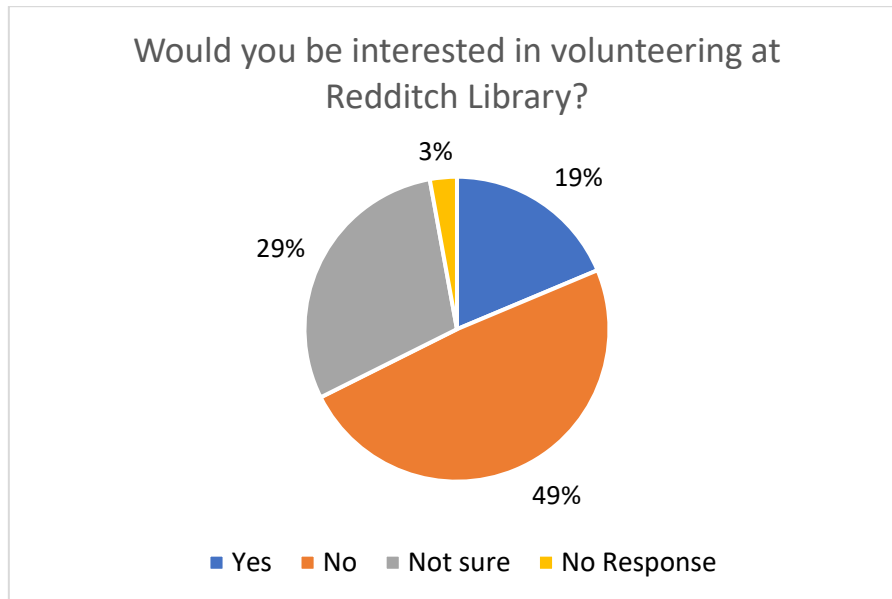
“Update everything push for a centre of knowledge have classes there for improving the towns educational ability with HOW college.”

“Technical Lectures/ evening classes would be great. The College has cut back drastically.”



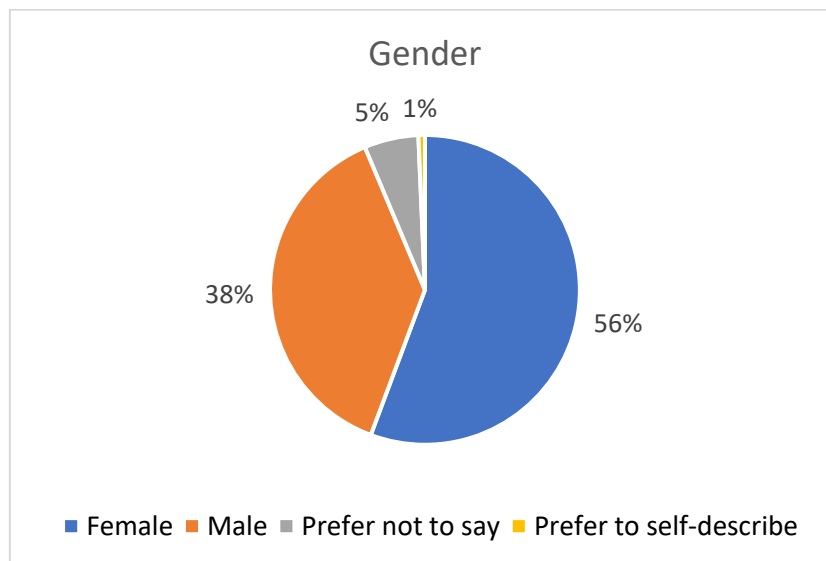
Volunteering

19% of respondents said that they would be interested in volunteering at Redditch library.



Demographics

There were slightly more female respondents than male respondents.



30% of respondents said that they have a long-standing health condition or disability. Responses are slightly over represented with people who have a long-standing health condition or disability. 30% of respondents compared to 25% of the Redditch population as measured by the Census 2021.

Long-standing health condition or disability

